

From:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Order #: \_\_\_\_\_



To:  
**Taos Footwear**  
**ATTN: Online Store**  
**2660 Columbia Street**  
**Torrance, CA 90503**

Cut along dotted line and attach to the outside of your shipping box



## Return by Mail Form

Please fill out your **Name & Order Number** to properly receive your refund.  
Place this form inside your shipping box.

Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

## Returning item(s):

Style Name	Color	Size	Return Reason

## Making an exchange

If you need to exchange your footwear for another style, color or size, please feel free to order at any time on TaosFootwear.com, as this is a separate transaction. Refunds will be issued to the original method of payment once your unworn and salable footwear are received and processed.

# Thank You

We hope you enjoy your new favorite pair of shoes!

Please try them on indoors and make sure they fit before taking them on any outdoor adventures. If you need to make a return, please return shoes within 30 days of receipt for a refund\*.

Don't hesitate to call or email us with any questions or concerns toll-free at 1-844-363-TAOS and support@taosfootwear.com. Operating hours are Monday-Friday from 8am-5:30pm PST (excluding federal holidays).

## How to Return

1. Fill out the Return by Mail Form on the back of this page
2. Carefully repack your contents in a shipping box
3. Ensure the Return by Mail Form is inside the shipping box
4. Cut out and adhere the address label on the back of this page to the outside of the shipping box
5. Ship and insure footwear (we recommend choosing a trackable method through your carrier). Sorry, we can't accept CODs

## \*Online Return Policy

Once we receive your return, please allow 7 business days for your credit to be processed. Refunds are only given for unworn products in salable condition and in their original packaging. Returns missing original packaging are subject to a 10% restocking fee. Please note the original shipping cost is not refunded when applicable. If footwear is deemed as worn and unsalable, please note that you're responsible for shipping costs to get the footwear returned to you. If you're unsure if your footwear meets unworn and salable condition, please feel free to send us pictures of your footwear before shipping them back to us. We will notify you via email when your return has been credited.